IBM **Spectrum Scale**

Network and disks adventures

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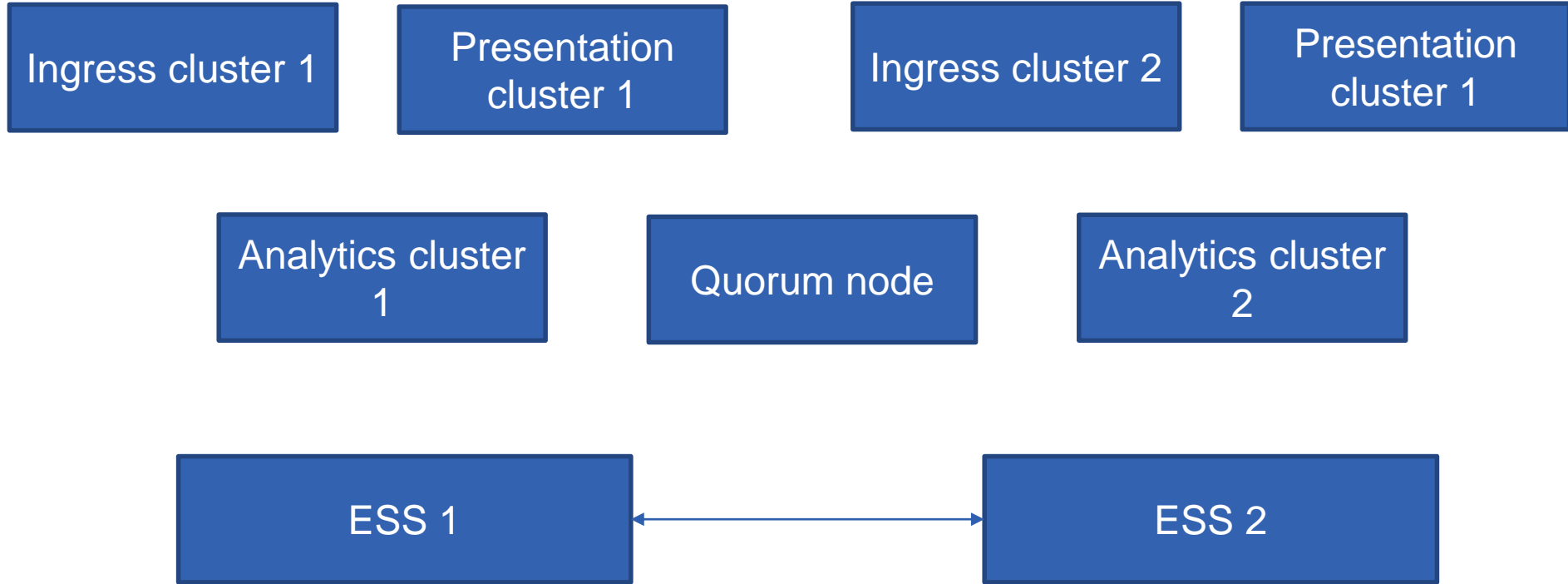
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Case 1 – National postal entity

- 2 ESS GS1S
    - Replicated across 2 sites
    - Used for tailor made data analytics
    - Used for electronical ticketing B2B
    - Their B2B division most profitable area

- Go live issues
    - "It is slower than previous system"
    - "We cannot go Christmas period like this"
    - "Rollback will have serious business implications"

Architecture Diagram

Ingress cluster 1	Presentation cluster 1	Ingress cluster 2	Presentation cluster 1
	Analytics cluster 1	Quorum node	Analytics cluster 2

ESS 1 ⟷ ESS 2

Network

- 10 GbE all switches from one vendor

- Dark fiber between sites (5 Km apart)

- Dumps show high latency peaks and packet loss

- Lets follow the rabbit network hole

Network

- Switches have old firmware

- Not enough uplinks

- Tests prior GA did not represent the load, were functional

- Switches have a hardware architectural issue on stacked mode, that affected ports on slave blade

Outcome

- Procure switches, install and use in less than one week!

- Add more uplinks and fibers in less than one week!

- Survived Christmas. CEO mail asking what is the problem, we have no problems!

- Become IBM public reference (soon out)

Case 2

- Cannot put slides about this one, but can talk

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